

Update FAQ

Question:

How to do when the update tool cannot read the serial number and not select the software when I use a USB cable to upgrade under [Removable disk] condition?

Answer:

Turn on the MI6 tool, click [Setting], here you can find the tool serial number, check if the serial number is the same as the one under downloaded software.

Question:

How to do when the message [Cannot read serial number] is displayed, while I am clicking [Browse] to select software folders in update tool during upgrade true a USB cable?

Answer:

Please double click [My computer], if the computer can't read [Removable Disk], it means that you computer can't read the device, please save needed files and pull out the USB cable, restart the computer and connect again by USB cable.

Question: How to do, if I pull out USB cable during upgrade?

Answer: Reconnect the tool with computer by the USB cable, click [Update] at the MI6 update tool to re-upgrade.